PARENTS' FEEDBACK ANALYSIS REPORT
SECOND YEAR UG 2025-26

Date of Event : **22nd & 23rd October 2025**
Faculty-in-Charges : **Mr. John Kizhakuden**
Ms. Neethu Valsan

REPORT

The feedback analysis of PTWA meetings conducted on 22nd and 23rd October 2025 reflected a highly encouraging and positive response from parents across the Commerce, Computer Science, and Hotel Management Departments. A total of 383 Feedback forms were distributed and collected, indicating active participation and engagement from parents in the academic progress and overall development of their wards. The responses reveal a strong sense of satisfaction with the academic environment of the institution. Parents appreciated the systematic approach to teaching and evaluation, particularly the clarity provided regarding Internal Assessments and Examination procedures during the meeting. The interaction sessions led by the Principal, Rev. Fr. Dr. Paulachan K. J., and the Dean of Studies, Dr. Joy Joseph Puthussery, were well received, as they offered insights into institutional goals, academic standards, and future plans. The introduction of the new Vice Principal, Rev. Fr. Dr. Disto Kadalikkattil, was also positively acknowledged, adding to the confidence parents have in the leadership of the college.

The feedback also highlighted the institution's commitment to student welfare and holistic development. Parents appreciated the supportive and inclusive environment maintained by the college, especially the attention given to students requiring additional academic or personal support. A notable response included heartfelt appreciation from a parent of a student with learning disabilities, who acknowledged the care and encouragement provided by the institution. Such responses underline the college's dedication to inclusive education and student-cantered practices.

Department-specific feedback further reinforced the overall positive perception. Parents of students from the Commerce and Computer Science streams expressed satisfaction with the transparency in academic processes and the structured nature of the curriculum. Similarly, the Hotel Management department received appreciation for its emphasis on grooming standards, practical training, and professional development, which are essential for the field.

While the overall feedback was overwhelmingly positive, some parents raised queries regarding study tours, examination scheduling, and opportunities for more frequent interaction with faculty. These concerns were addressed during the meeting and open house sessions, where parents had the opportunity to interact directly with class and subject teachers. The open house component was particularly valued, as it allowed for personalized discussions and clarification of individual concerns. The constructive suggestions offered by parents provide valuable direction for further improvement. The PTWA meetings successfully strengthened the relationship between parents and the institution, reaffirming the college's commitment to academic excellence and collaborative growth.

Prepared by:	Verified by:	Approved by:
Ms. Neethu Valsan Faculty-in-Charge	Dr. Joy Joseph Puthussery Dean of Studies	Fr. Dr. Paulachan K J Principal

Feedback Analysis Report

PTWA Meeting – Second Year UG Students (Commerce, Computer Science & Hotel Management)
Dates: 22nd & 23rd October 2025
Total Responses Collected: 383

1. The degrees offered by the college helps the students for future

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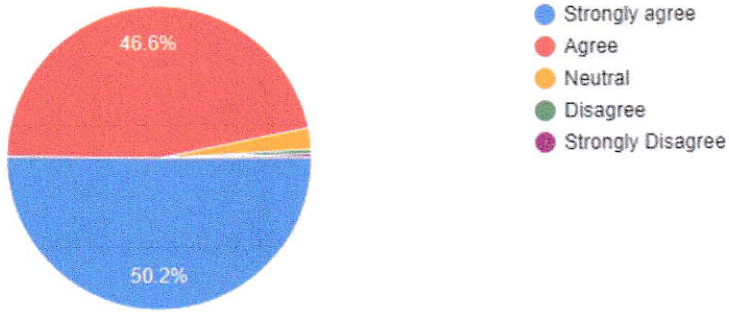
383 responses



2. The educational service provided by the college is of high quality

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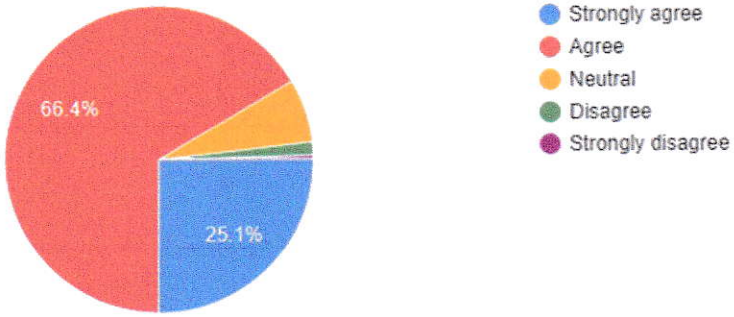
383 responses



3. The quality of the education provided by the college matches with my expectations

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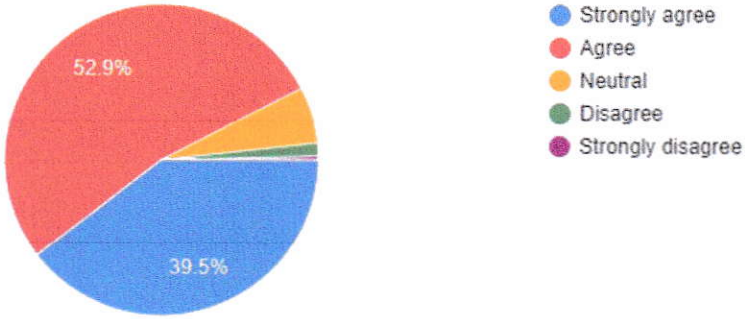
383 responses



4. The fee charged by the college is reasonable

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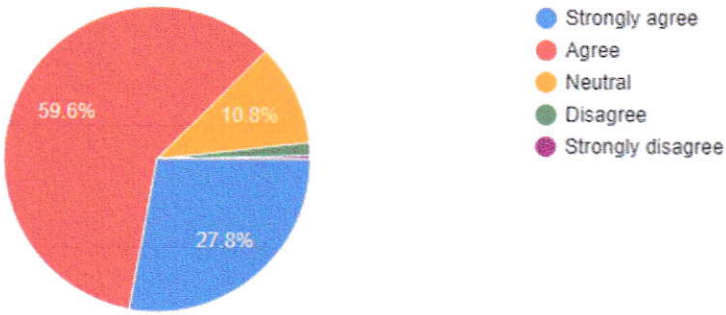
383 responses



5. My ward is receiving the value for the money that I spent for the education

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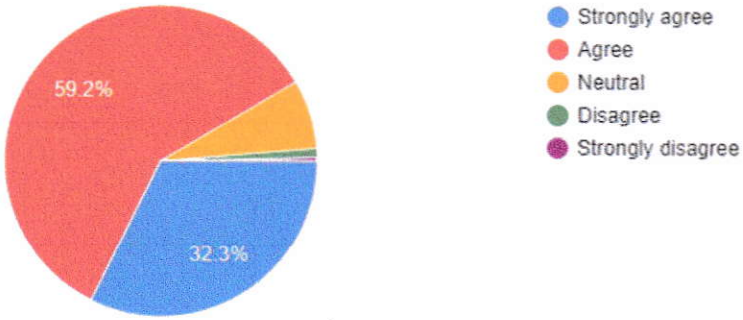
383 responses



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6. The college asks for additional payment only for fair reasons

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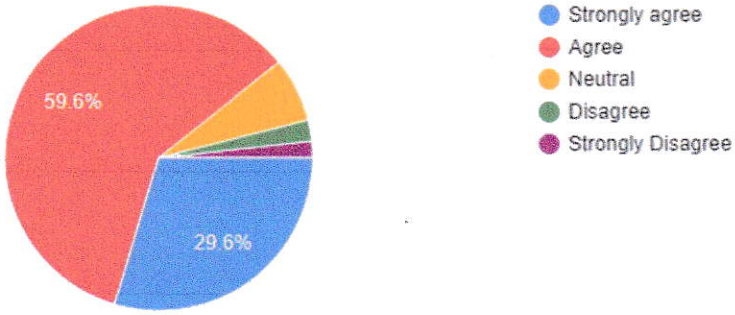
383 responses



7. My ward is physically secure in the campus

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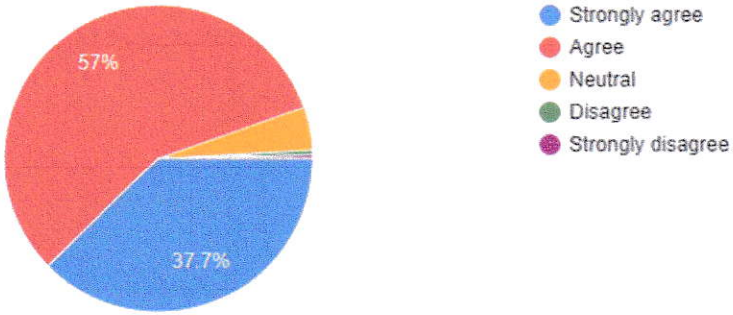
383 responses



8. The college provides all the required facilities for my ward's studies

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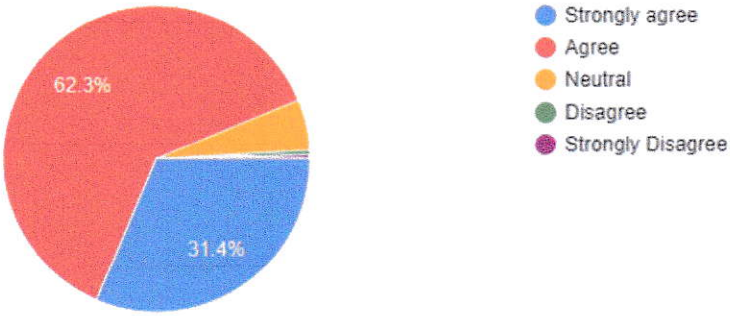
383 responses



9. The learning atmosphere in the college is good

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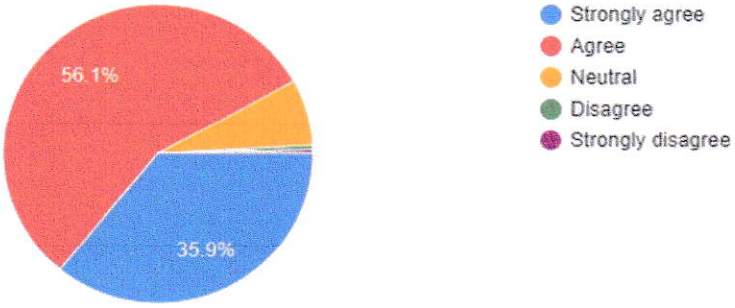

10. The teachers are efficient in imparting knowledge and skills

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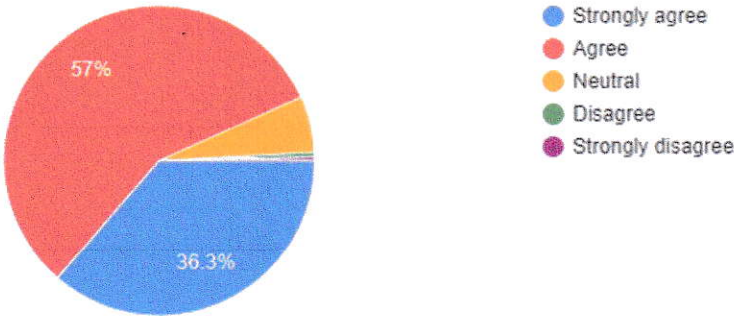

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11. The management officials are open to my suggestions

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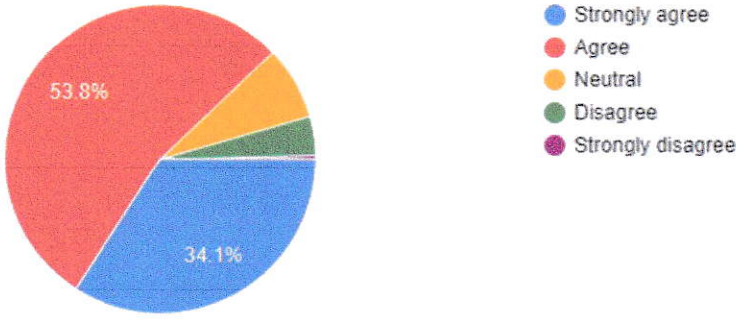

12. The teachers are approachable and helpful

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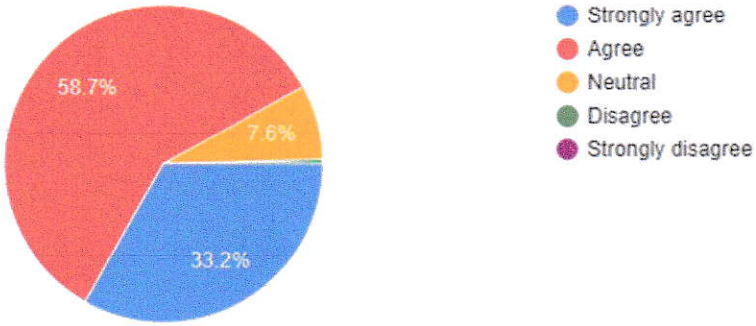

13. The internal examinations, seminars and assignments are conducted systematically

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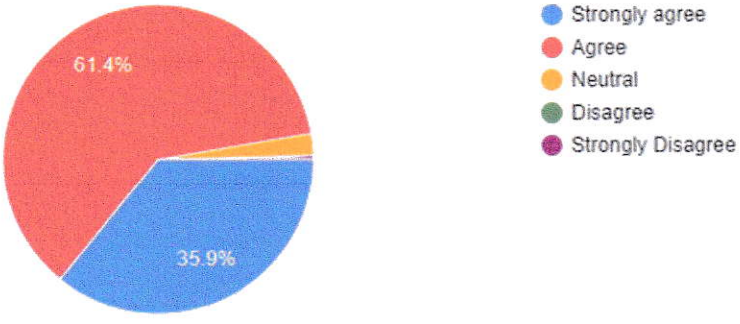

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14. The training given to the students is effective in their overall development

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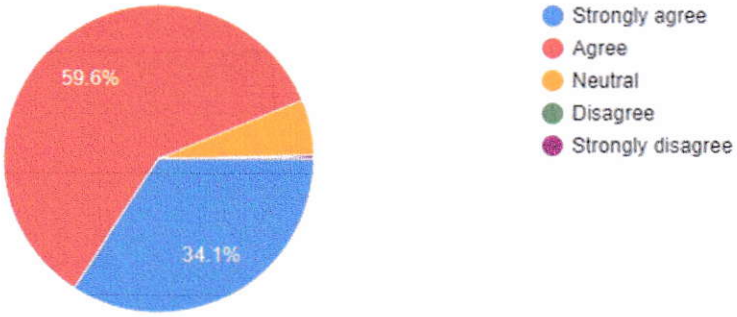

15. The college communicates with me regularly regarding the performance of my ward

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383 responses

