

**HOTEL MANAGEMENT**  
**FOOD & BEVERAGE SERVICE TABLE ETIQUETTE**

**Naipunnya**<sup>®</sup>  
To reach the unreachable

**Date of event:18.10.2022**

**Faculty In-charge: Mr. Robert Fernandez**



## REPORT

### Objectives

The learning objective of the course is to train the students to be confident in the following areas:

- Dining etiquette in formal situations.
- Social and networking skills in business settings.
- Principles of food and wine pairing with application to regional food.
- Appreciation of cross-cultural differences.

### Program Outline

The course was delivered in an experiential way of the star hotels. This fun-filled program includes a 3-course meal, role-playing exercises, and activities. The training takes you through a step-by-step approach of formal dining and leaves you with a game to remind you of the steps just before your next formal business dinner.

### Program Outcomes

The program aims at imparting the following skills:

- Understanding the purpose of luncheons/dinners
- Gaining a perspective of table manners and socially desired behaviours in a professional setting
- Learning the flow of different courses in a meal
- Model the proper use of utensils and glassware
- Knowing the skills involved in making appropriate small – talks

Prepared by,

  
Mr. Robert Fernandez

(Event in charge)

Approved by,

  
Rev. Fr. Dr. Paulachan K.J

(Principal)



**BROCHURE**



**EXTENSION  
PROGRAMME**  
**Etiquettes in Food  
and Beverage Service**

Date : 18.10.2022  
Venue : ATR

Trainer:



**Robert Fernandez**  
HOD, Department of Hotel Management,  
Naipunnya College

Participating members:  
Staff and Students,  
St. Thomas College,  
Thrissur

**DEPARTMENT OF HOTEL MANAGEMENT  
NAIPUNNYA INSTITUTE OF MANAGEMENT  
AND INFORMATION TECHNOLOGY (NIMIT)**  
(Affiliated to the University of Calicut. Accredited by NAAC with B++, ISO 9001-2015 Certified)

**RESOURCE PERSON'S PROFILE**

**Photo of the resource person**



**Name: Mr Robert Fernandez**  
**Designation: Vice Principal Campus Management**

**Profile**

Mr. Robert Fernandez completed his degree in B. Com from St. Xavier's College, Kolkata, and his Diploma in Hotel Management from IAM, Kolkata, Thereafter, he joined the Oberoi group of Hotels, Eastern India. He worked in the Department of Food and Beverage for 6 years. Later, he joined ICSE school, Bl. Alphonsa and St Ann's in West Bengal, He also completed his MA (English) and B.Ed. and worked as Principal till 2004. Then, he joined Hotel Renaissance, Cochin as F & B Manager and worked till May 2006. Mr. Robert Fernandez joined the Department of Hotel Management, Naipunnya, and Thrissur in June 2006 as an Associate Professor and Head of the Department. His area of specialization is F& B Management.



## PHOTOGRAPHS /SCREENSHOTS



**PARTICIPANT'S LIST**

**Name of the event: FOOD & BEVERAGE SERVICE TABLE ETIQUETTE**

**Date:18.10.2022**

**Participants: St. Thomas College Students**

Sl. No.	Name
1.	Ancy Wilson P
2.	K T Haritha
3.	Aswathi A S
4.	Ancy Wilson P
5.	Aparna M A
6.	Alna Mary Shaji
7.	Shawn Padikkal
8.	Godson P M
9.	Esha Babu
10.	JULIAT JOSE
11.	JACKSON PJ
12.	Ajeena Paul
13.	Angel Mary
14.	Ancy Varghese
15.	Niranjana TS
16.	Abi Jose C
17.	Archana P Nair
18.	Aswathi A S

Event Coordinator



**Pongam, Koratty East, Thrissur District, Kerala State, India. Pin-680308.**

**Phone +91 9605001987, 04802730340, 2730341, 2733573**

**[www.naipunnya.ac.in](http://www.naipunnya.ac.in), [mail@naipunnya.ac.in](mailto:mail@naipunnya.ac.in)**

## FEEDBACK

Timestamp	Email Address	Name	Batch	College	Contact Number	The objectives of the class was clearly defined.	Participation and interaction were encouraged.	The topics covered were relevant to me.	The content was organized and easy to follow.
10/26/2022 12:04:19	ancywilsonp40@gmail.com	Ancy Wilson P	2nd Year MSc Zoology	St. Thomas College, Thrissur	8590371319	Strongly agree	Strongly agree	Disagree	Disagree
10/26/2022 15:21:07	harthakt09@gmail.com	K T Haritha	MA	St. Thomas College Thrissur		Agree	Agree	Neutral	Agree
10/26/2022 19:10:52	aswathias2000@gmail.com	Aswathi A S	Msc zoology	St thomas college	9037288720	Agree	Strongly agree	Agree	Agree
10/29/2022 10:00:39	ancywilsonp40@gmail.com	Ancy Wilson P	MSc Zoology	St. Thomas College, Thrissur	8590371319	Strongly agree	Strongly agree	Strongly agree	Strongly agree
10/29/2022 10:02:47	aparna29ma@gmail.com	Aparna M A	1st Msc statistics	St Thomas	7994661169	Strongly agree	Strongly agree	Strongly agree	Strongly agree
10/29/2022 10:03:28	ainamaryshaji@gmail.com	Alna Mary Shaji	Msc Zoology	St. Thomas college Autonomous, Thrissur	9497029530	Strongly agree	Strongly agree	Strongly agree	Strongly agree
10/29/2022 10:07:24	shawnpadikal@gmail.com	Shawn Padikkal	MA Economics	St. Thomas	09400536371	Agree	Agree	Agree	Agree
10/29/2022 10:07:29	godsonputhur21@gmail.com	Godson P M	BA Economics	St. Thomas college (Autonomous) Thrissur	7736679573	Agree	Strongly agree	Agree	Strongly agree
10/29/2022 10:08:22	esha konikkara@gmail.com	Esha Babu	M Sc Chemistry (2022-24)	St Thomas College Autonomous Thrissur	7994276529	Strongly agree	Strongly agree	Strongly agree	Strongly agree
10/29/2022 10:30:17	juliatjos510@gmail.com	JULIAT JOSE	Mcom 2022-2024	St Thomas College Autonomous Thrissur		Strongly agree	Agree	Agree	Agree
10/29/2022 10:43:12	jackson1234joyson@gmail.com	JACKSON PJ	BSc Electronics	St Thomas, Thrissur	9847002886	Agree	Agree	Agree	Agree
10/29/2022 10:44:13	aiena2001@gmail.com	Aieena Paul	2022- 24 MSc zoology	St Thomas College Thrissur	8590902992	Agree	Agree	Agree	Agree

Timestamp	Email Address	Name	Batch	College	Contact Number	The objectives of the class was clearly defined.	Participation and interaction were encouraged.	The topics covered were relevant to me.	The content was organized and easy to follow.
10/29/2022 11:22:16	ancyvarghesehallikunnat@gmail.com	Ancy Varghese	M.COM	St Thomas College, Thrissur	8301973672	Strongly agree	Strongly agree	Strongly agree	Strongly agree
10/29/2022 12:29:52	niranjanats2001@gmail.com	Niranjana TS	PG	St Thomas College	9447929957	Agree	Agree	Agree	Agree
10/29/2022 13:19:54	abkjk7@gmail.com	Abi Jose C	BCA	St Thomas college Autonomous, Thrissur 01	774674	Strongly agree	Strongly agree	Strongly agree	Agree
10/29/2022 14:34:01	archanapnair2001@gmail.com	Archana P Nair	MSc Physics	St Thomas' College (Autonomous), Thrissur	7012725962	Strongly agree	Strongly agree	Strongly agree	Strongly agree
10/29/2022 15:01:36	aswathias2000@gmail.com	Aswathi A S	Msc zoology	St Thomas college, Thrissur	9037288720	Agree	Agree	Strongly agree	Strongly agree

