

ABILITY TEST 2022-2023

Date of Event: 12th & 13th October 2022

Faculty In-charge: Ms. Akhila Thomas



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**NAIPUNNYA INSTITUTE OF MANAGEMENT AND INFORMATION
TECHNOLOGY PONGAM,**


DEPARTMENT OF HOTEL MANAGEMENT.

ABILITY TEST 2022-2023

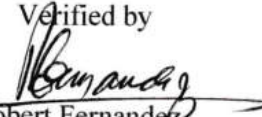
REPORT

The ability test was conducted by the Department of Hotel Management on 11th & 12th October 2022 for first-year students. About 130 students attended the ability test. The duration of the Ability test was one hour. The paper consisted of 50 multiple choices questions. The questions were mostly from Core papers of the syllabus like Front Office Operations, Housekeeping Operations, Food Production, and Food and Beverage Services. Each question carried 1 mark. The main purpose of conducting the Ability test was to judge the student's ability, sharpness, and knowledge of their core course.


Prepared By


Ms. Akhila Thomas
(Event Coordinator)


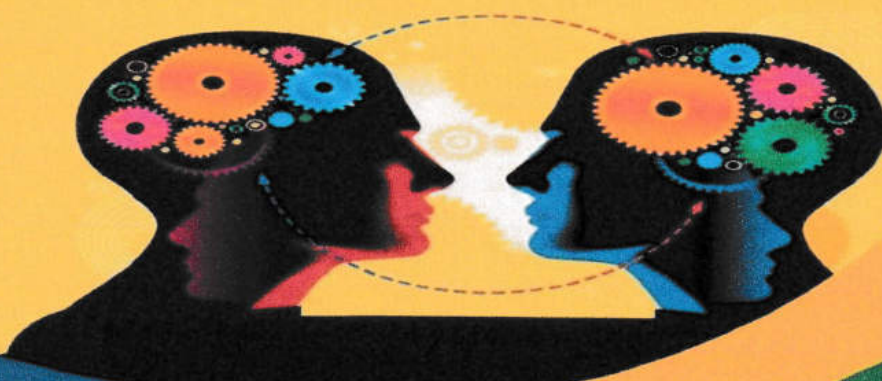
Verified by


Mr. Robert Fernandez
(Hod, HM Department)

Principal


Rev. Fr. Dr. Paulachan K.J.
(Principal)

BROCHURE

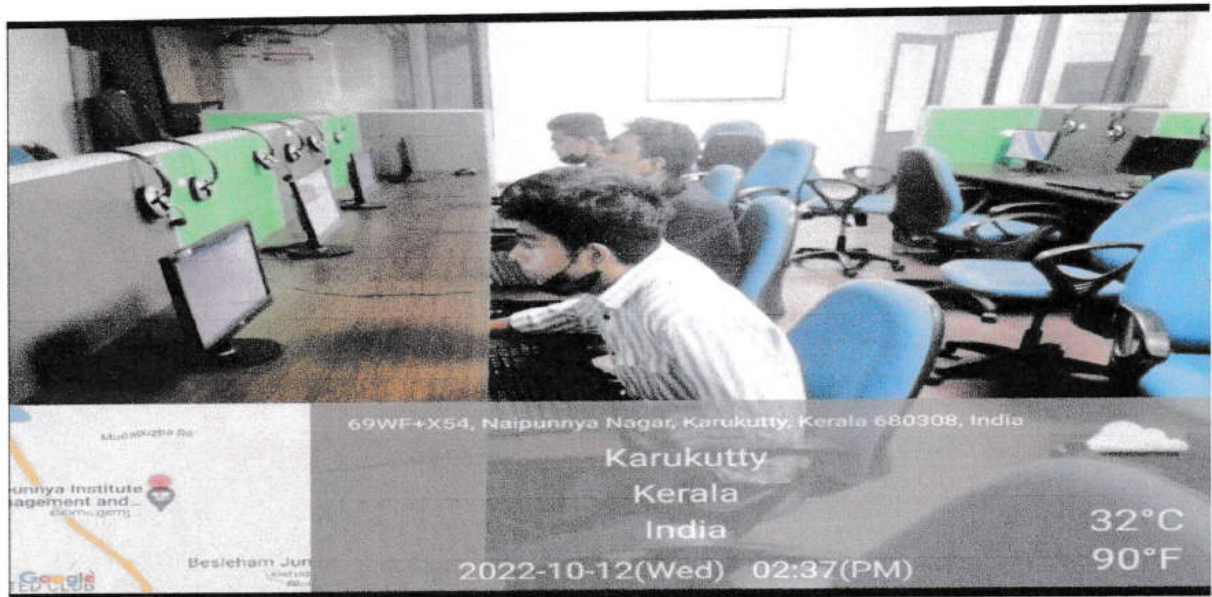
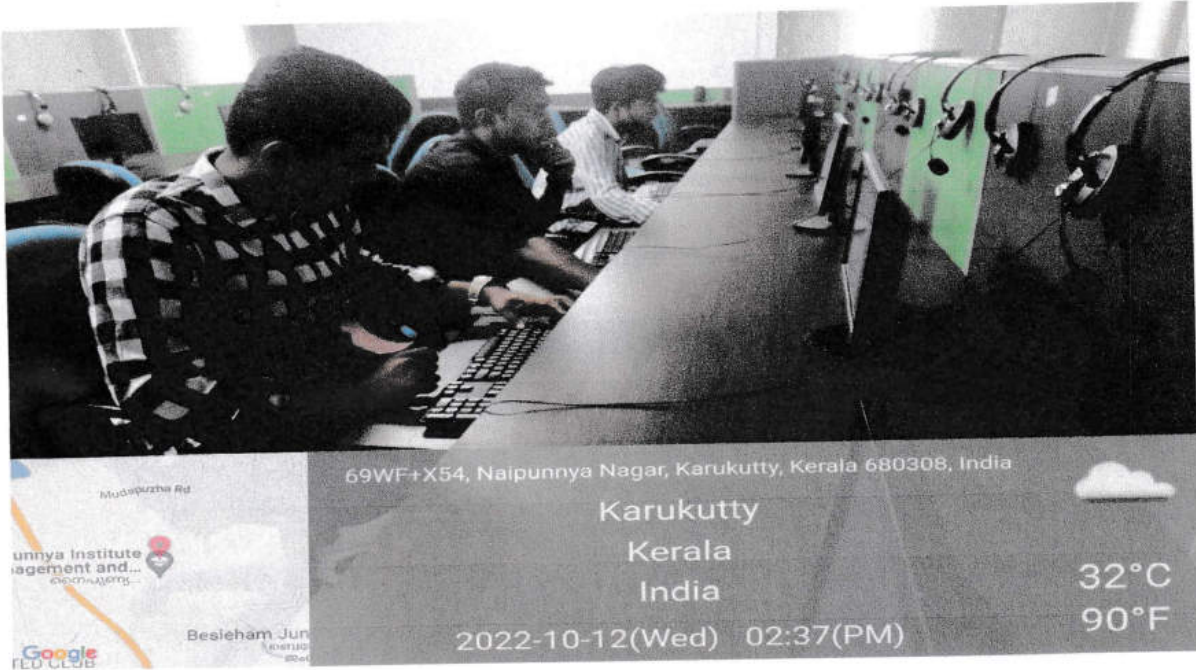
ABILITY TEST
Tuesday, 11 October 2022
First Year, 2022 Admission
(BSc-HMCS, BSc-HMCA & BHA)

**DEPARTMENT OF HOTEL MANAGEMENT
NAIPUNNYA INSTITUTE OF MANAGEMENT
AND INFORMATION TECHNOLOGY (NIMIT)**
(Affiliated to University of Calicut, Accredited by NAAC, ISO 9001-2015 Certified)
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PHOTOS



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MULTIPLE CHOICE QUESTIONS

Name of Student:

Email Id:

Class:

Course:

1. A person serving in café is called.....
 - a) Pilot
 - b) Driver
 - c) Waiter**
 - d) Patient
2. Name the place where the Alcoholic Beverage is served.....
 - a) Milk Bar
 - b) Bar**
 - c) Tea Shop
 - d) Old Age Home.
3. The Tea Cups and saucers are used for serving.
 - a) Coffee & Tea Beverage**
 - b) Juices
 - c) Milk Shakes
 - d) Soups
4. The Accompaniment for Poories is
 - a) Cheese
 - b) Fruits
 - c) Potato Masala**
 - d) Mint Chutney
5. Tea Should be served in:
 - a) Glass
 - b) Cup & Saucer**

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- c) Mud Pot
- d) Soup Bowl

6. Oregano is a

- a) Fish
- b) Sauce
- c) Fruit
- d) Herb**

7. Mozerallea is a

- a) Cream
- b) Pasta
- c) Cheese**
- d) Sandwich

8. Cappuccino is a

- a) Tea
- b) Coffee**
- c) Cocktail
- d) Soft drink

9. Name the road side food stall specializing in Punjabi cuisine

- a) Dhaba**
- b) Coffee Shop
- c) Bar
- d) Club

10. The Traditional Onam Sadhya is served in

- a) Banana Leaf**
- b) China Plate
- c) Silver plate
- d) Plastic Plate.

11. Some of the most common accidents caused by poor housekeeping include

- a) **Slips, trips, falls**
 - b) Auto accidents
 - c) Explosions
 - d) None of the above
12. Preventing the build-up of combustibles helps decrease the risk of workplace fires
- a) **True**
 - b) False
13. Regular inspections of any chemical containers for damage is a good housekeeping practice
- a) **True**
 - b) False
14. Which one or more of the following is a good housekeeping practice for machines?
- a) inspection before use
 - b) Cleaning regularly
 - c) Keeping surrounding areas clean
 - d) **All of the above**
15. Which of the following is not used for washing floors?
- a) Mop
 - b) Broom
 - c) Dustpan
 - d) **Washing Machine**
16. Good housekeeping is the responsibility of the cleaning crew
- a) **True**
 - b) False
17. Exhaust ventilation must be provided while working in confined places.
- a) **True**
 - b) False

18. Everyone is responsible for keeping the workplace neat and clean, in order to prevent accidents and improve efficiency.

- a) **True**
- b) False

19. Which of the following agents helps prevent bacterial growth during a cleaning operation?

- a) Antiseptic
- b) Deodorant
- c) **Disinfectant**
- d) Hydrochloric Acid

20. What tool do we use to remove dust and hair from over the floors prior to mopping?

- a) **Broom**
- b) Window cleaner
- c) Swifter
- d) None of the above

21. Which of the following things should make guests comfortable?

- a) Asking personal questions
- b) Laughing at Guest
- c) Staring at guest
- d) **Talking with smile**

22. Which of the following things are expected from good Front Office Associate _____?

- a) Knowledge of organizational procedures
- b) Convincing guest to stay in hotel
- c) **Both A & B**
- d) None of the above

23. Which of the following things will ensure that guest is satisfied all the time?

- a) Guest should be attended at every instance of their request
- b) Guest should be assisted on their every query.

- c) None of the above
- d) Guest should be ignored when you are not in mood to interact

24. Which of the following things is important for proper work flow?

- a) Trust between colleagues
- b) showing respect to your colleagues
- c) Supporting your colleagues
- d) **All of the above**

25. How should you communicate with your Guests?

- a) Rudely
- b) As per your mood
- c) **Politely**
- d) None of the above

26. Which of the following things could help you to excel at your job

- a) Honesty
- b) Transparency with customer
- c) **Both A & B**
- d) None of the above

27. While engaging with a customer what should be done?

- a) **Smiling while talking**
- b) Intruding customer privacy
- c) Treating each customer with respect
- d) None of the above

28. What is the benefit of learning a foreign language?

- a) You can abuse foreign customer.
- b) You can say anything to your supervisor.
- c) **Better interaction with foreign customer**



d) All of Above

29. A receptionist should have a good memory for names and faces, so they can _____

a) **Remember regular visitors and thereby offer them a quicker and more personal service.**

b) Write letters more professionally

c) Use computer equipment more effectively

d) Opportunity to learn a new office equipment

30) How can you provide appropriate product and services to customer?

a) **By understanding customer expectations**

b) By asking too many personal questions

c) By going against company's policies

d) All of above

31) Name the food which gives you high amount of energy

a) Water

b) **Rice**

c) Cabbage

d) Orange

32) Sunlight provides ----- vitamin.

a) Vitamin A

b) Vitamin C

c) **Vitamin D**

d) Vitamin E

33) Body building is the function of -----.

a) Energy

b) Fat

c) **Protein**

d) Calcium



- 34) Milk is a good source of ----- mineral
- a) **Calcium**
 - b) Zinc
 - c) Iodine
 - d) Fluorine
- 35) Lack of iron causes-----
- a) Rickets
 - b) **Anaemia**
 - c) Scurvy
 - d) Beriberi
- 36) . Pulses are excellent source of-----
- a) Fat
 - b) Water
 - c) **Protein**
 - d) Iodin
- 37) Name the fruit which is not a source of Vitamin A -----
- a) Papaya
 - b) Mango
 - c) Carrot
 - d) **Apple**
- 38) Food which makes you obese
- a) **Ice cream**
 - b) Lemon
 - c) Banana
 - d) Fish
- 39) Nuts are good source of-----
- a) **Fat**
 - b) Minerals

- c) Vitamins
- d) Water

40) Name one root vegetable

- a) Papaya
- b) **Radish**
- c) Egg fruit
- d) Almond

41) Boiling temperature of water is ----- degree Centigrade.

- a. 95
- b. **100**
- c. 92
- d. 85

42) Pigment that gives green colour in plants is

- a. Carotenoids
- b. Pectin
- c. Gluten
- e. **Chlorophyll**

43) Treating of milk with mild heat to eliminate pathogens and exceed shelf life is called

- a. Homogenization
- b. Distillation
- c. Skimming
- d. **Pasteurization**

44) Water turns to vapour at ----- degree centigrade.

- a. 0
- b. 95
- c. 27
- d. **100**



45) Rice used for making biriyani is

- a. Jaya
- b. **Basumathi**
- c. Matta
- d. Raw rice

46) Pizza is from

- a. Arab
- b. USA
- c. French
- d. **Italy**

47) Shavarma is from

- a. Italy
- b. USA
- c. China
- d. **Arab**

48) Fried rice is from

- a. French
- b. Italy
- c. **China**
- d. USA

49) The process of frying any item by fully immersing in oil is called

- a. Grilling
- b. Shallow frying
- c. Roasting
- d. **Deep frying**

50) Chocolate is obtained from



- a. Wheat
- b. Coco
- c. Rice
- d. Milk

PARTICIPANT'S LIST

Naipunnya Institute of Management and Information Technology Pongam, Koratty East, Thrissur District, Kerala, INDIA. Pin - 680308		
ABILITY TEST		
Batch : B.Sc HMCS A 2022, Semester I		Academic Year 2022-2023
Class-in-charge : Mr. Rahul T.R.		Date: 11.10.2022
Attendance Sheet		
Sl.No.	Name	Sign
1	Aaron Benny	
2	Abel Roy	
3	Abhay joy	
4	Abhishek R Menon	
5	Abin Augustine	
6	Abin Thankachan	
7	Aqin joji	
8	Akhil cj	
9	Akshay babu	
10	Alan kp	
11	ALAN PM	
12	Albin CB	
13	Alin pj	
14	Alvin Tony	
15	Amaldev	
16	Amaishaju	
17	Ameena p. K	
18	Anandhan AS	
19	Antony Davis	
20	Anurag vg	
21	Anush p j	
22	Aroid simon	
23	Ashikh Poulouse	
24	Athul vincent	
25	Athulsreenivasan	
26	Azimpremji cs	
27	Beckson Joy	
28	Bineesh c wilson	
29	chris varghese	
30	Don Baby	
31	DON GEORGE	
32	Don jose	
33	Elisabeth thomas	
34	Alvin Antony	
35	Abheey st ania	

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Batch : B.Sc HMCS-B 2022, Semester :51		Academic Year 2022-2023
Class-in-charge : Mr.Renita Fernandez		Date: 11-10-2022
Attendance Sheet		
Sl.No.	Name	Sign
1	Don Poulse	<i>[Signature]</i>
2	Ebin Eldho	<i>[Signature]</i>
3	Edwin Baiju	<i>[Signature]</i>
4	Eldroy Raphael Sebastian	<i>[Signature]</i>
5	Elvin Varghese	<i>[Signature]</i>
6	G. Manikandan	<i>[Signature]</i>
7	GEORGE T.S	<i>[Signature]</i>
8	Godwin Davis	<i>[Signature]</i>
9	Jacob C Shibu	<i>[Signature]</i>
10	Jerin george	<i>[Signature]</i>
11	JOE EMMANUEL VJ	<i>[Signature]</i>
12	Jose Ryan R	<i>[Signature]</i>
13	Jossy thomas	<i>[Signature]</i>
14	Judeson N S	<i>[Signature]</i>
15	Lakshith narayan	<i>[Signature]</i>
16	M Ayyappadas	<i>[Signature]</i>
17	Mabal K M	<i>[Signature]</i>
18	Melbin biju	<i>[Signature]</i>
19	Muhammed Saifudheen ks	<i>[Signature]</i>
20	Navaneeth K	<i>[Signature]</i>
21	Naveen davis	<i>[Signature]</i>
22	Naveen T. S	<i>[Signature]</i>
23	Nidhin mm	<i>[Signature]</i>
24	Nihash Rahman	<i>[Signature]</i>
25	Prince Jaison	<i>[Signature]</i>
26	Ramkumar S	<i>[Signature]</i>
27	Salvin baby	<i>[Signature]</i>
28	Sanjay	<i>[Signature]</i>
29	Savio jose	<i>[Signature]</i>
30	Senin varghese	<i>[Signature]</i>
31	Sharan km	<i>[Signature]</i>
32	Sharonsaju	<i>[Signature]</i>
33	Sherin Mathew	<i>[Signature]</i>
34	Syamraj p.R	<i>[Signature]</i>
35	Vishakh babu	<i>[Signature]</i>

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ABILITY TEST		
Batch : BHA 2022, Semester :S1		Academic Year 2022-2023
Class-in-charge : Mr.Jithu Doyal		Date: 11-10-2022
Attendance Sheet		
Sl.No.	Name	Sign
1	Adarsh ks	<i>[Signature]</i>
2	Ajay babu	<i>[Signature]</i>
3	Ajil Thomas	<i>[Signature]</i>
4	Albin Francis	<i>[Signature]</i>
5	Alex sevi	<i>[Signature]</i>
6	Aloysius Denny	<i>[Signature]</i>
7	Anjana Thomas	<i>[Signature]</i>
8	Arjun	<i>[Signature]</i>
9	Atlas v lazar	<i>[Signature]</i>
10	Bharath ks	<i>[Signature]</i>
11	Bony chakkappan	<i>[Signature]</i>
12	Bony Roy	<i>[Signature]</i>
13	Ebin sibi	<i>[Signature]</i>
14	Faseela n.v	<i>[Signature]</i>
15	Haris Joseph	<i>[Signature]</i>
16	Jismon baby	<i>[Signature]</i>
17	Johnykutty james	<i>[Signature]</i>
18	Joseph Alen M	<i>[Signature]</i>
19	Joyal jaison	<i>[Signature]</i>
20	JUSTEES THOMAS	<i>[Signature]</i>
21	Linto Thomas	<i>[Signature]</i>
22	Pranav Jayan Poovath	<i>[Signature]</i>
23	Prayas paul	<i>[Signature]</i>
24	Sohil.t.s	<i>[Signature]</i>
25	Thaha Niaz	<i>[Signature]</i>

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Class-in-charge : Ms.Akhila Thomas		Date: 11-10-2022
Attendance Sheet		
Sl.No.	Name	Sign
1	Aaron George antony	
2	Abhijith K R	
3	Adam geol joseph	
4	ADWAITH DILEEP	
5	Akhil shaju	
6	Akhil shaju	
7	Alan roy	
8	Aibin peter	
9	Alfin Martin	
10	Alvin peter pallan	
11	Amal ouseph	
12	Amal tomy	
13	Amaldev c.d	
14	Anal	
15	Anto Alapatt	
16	Aswajith. E. G	
17	Athul poulouse	
18	Dipu krishna	
19	Ebin Paul	
20	Edwin k.s	
21	Edwin shaji	
22	Jestin Francis	
23	Joel Sebastian	
24	Joyal johnson	
25	KARTHIK H Nair	
26	Ken Xavier Jos	
27	Maneesh Kumar	
28	Mariya Angel B	
29	Mohamed sufyan	
30	Neeraj krishna TM	
31	Rohan tom	
32	Sreedevi ku	
33	Surya.S	
34	Tony K S	
35	Vinal Varghese	

Vaishnav

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